



UNIVERGE BLUE® CONNECT

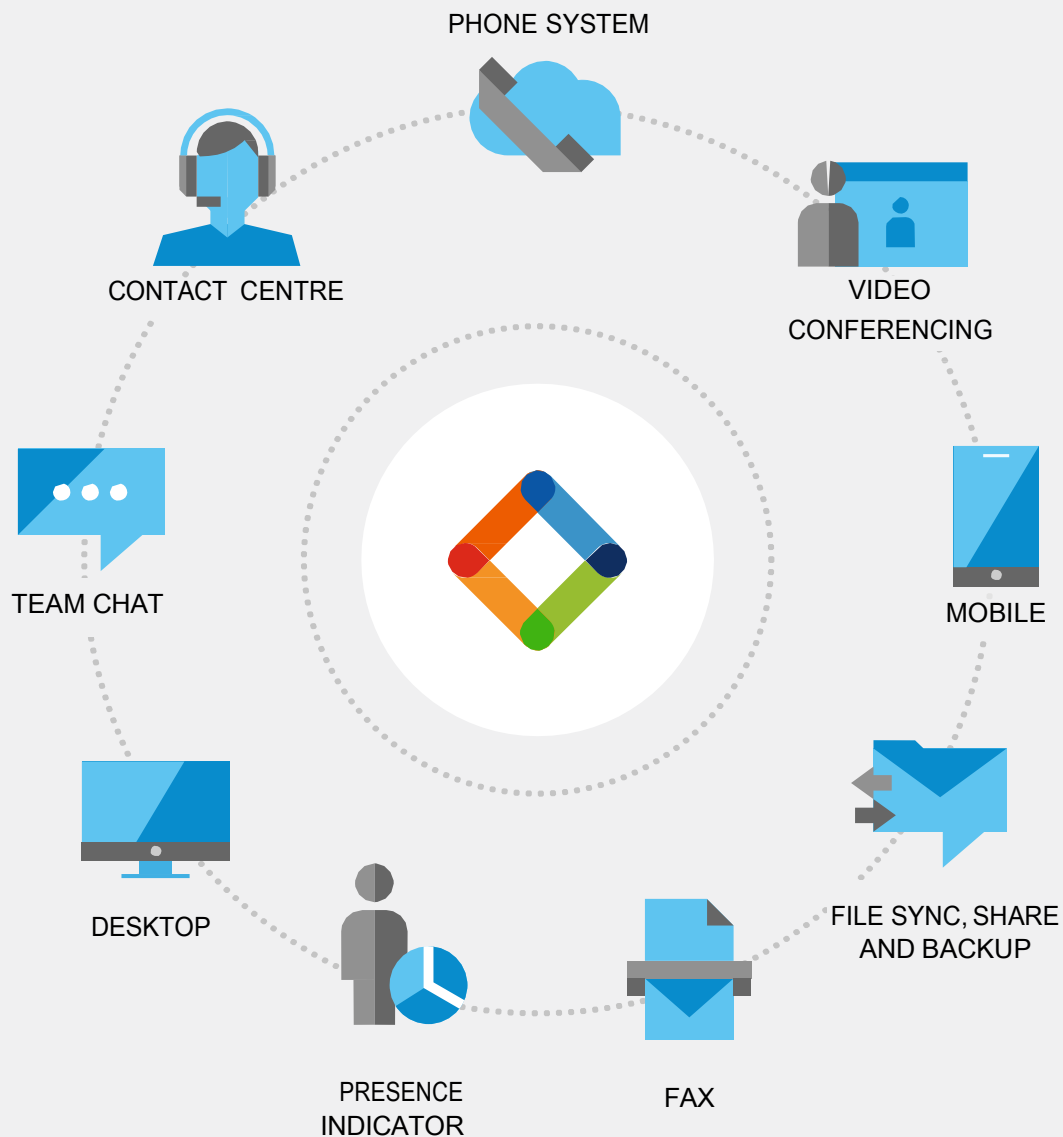
Take your business to the next level with fully integrated unified communications





UNIVERGE BLUE® CONNECT

UNIVERGE BLUE® CONNECT is an easy-to-use cloud-based communications platform that helps employees to be more productive and collaborative. It includes a full-featured phone system combined with chat, web/video conferencing, and file sync, share and backup capabilities.

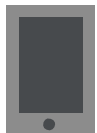


UNIVERGE BLUE® CONNECT PLATFORM OVERVIEW



PHONE SYSTEM

- Cloud-based phone service with 100+ enterprise-grade calling features and excellent network call quality and uptime
- System configuration and call reporting are managed from a single web-based portal



MOBILE

- The UNIVERGE BLUE® CONNECT Mobile App makes any smartphone an essential collaboration tool
- Extend your desktop phone number and extension to your mobile phone
- Place and receive calls, send chats and text messages, see who is available and manage voicemail—anytime, anywhere



DESKTOP

- The UNIVERGE BLUE® CONNECT Desktop App empowers employees with the flexibility to communicate the way that works best for them
- See who is available, send chats and text messages, place and receive calls, share screens, start video calls, share files, view and manage voicemails—all from a single application.
- Use desktop application to place and receive calls or as a call controller for your associated desk phone or as a softphone from your PC or Mac®



VIDEO CONFERENCING

- Face-to-face meetings via HD video eliminate unnecessary travel and empower teams with remote members to be more productive
- Establish a personal connection with customers and business partners, and improve internal communication between offices



REMOTE OFFICE

- NEC's UNIVERGE BLUE® CONNECT preconfigured phones can be plugged into any location that has an internet connection
- Remote desk phones work exactly the same way as they do in the office, with access to all the same features and functionality as available to everyone else in the company



ONLINE MEETINGS

- Host web meetings using slides, or screen-sharing with up to 30 HD video presenters and up to 200 web attendees (number of video presenters & attendees varies by plan)

UNIVERGE BLUE® CONNECT PLATFORM OVERVIEW



PHONE

- › UNIVERGE BLUE® CONNECT phones are plug-and-play, delivered pre-configured to work seamlessly
- › No special set-up or technician required



VOICEMAIL

- › UNIVERGE BLUE® CONNECT voicemail can be managed and accessed according to user needs
- › Listen and manage from the desktop phone, or through the mobile app
- › Transcribed voicemail messages can be delivered via email, or viewed on the mobile app
- › Voicemail can be received or forwarded as a downloadable email attachment



PRESENCE INDICATOR

- › NEC's UNIVERGE BLUE® CONNECT desk phones and applications include presence – the ability to see whether your company contact is available, or on the phone
- › Desktop phones include a busy lamp field (BLF) in the LCD display to indicate presence
- › UNIVERGE BLUE® CONNECT desktop and mobile apps display presence information next to each contact in the Directory



FAX

- › UNIVERGE BLUE® WEBFAX is a 'virtual' fax service that allows users to receive and manage faxes via the web
- › Transmits faxes directly from a Windows®-based PC
- › Senders simply dial the WEBFAX number from their fax machine, as they normally would



TEAM CHAT

- › Send and receive chats in real-time with team members (individuals and groups)
- › Pin favourite contacts to the top of your list
- › Chat messages automatically synchronise across devices
- › Chat messages are securely encrypted in transit and at rest
- › Sync contacts from popular third-party platforms (Office 365®, G Suite®, and more)
- › Manage company, customer and personal contacts from a single platform



FILE COLLABORATION

- › 10GB per user (pooled) of UNIVERGE BLUE® SHARE file storage included for PRO and PRO PLUS users by default
- › Access files from desktops, laptops, smartphones, tablets, file servers, and the web
- › Full control over files, users, devices, and sharing activities



FILE BACKUP

- › UNIVERGE BLUE® SHARE provides real-time backup of all files, mobile photos, and videos
- › Point-in-time file restoration for quick recovery from ransomware and other types of data loss
- › Share files with other users and co-edit in real time for Office 365® users

UNIVERGE BLUE® CONNECT

BENEFITS TO YOUR BUSINESS



INCREASED PRODUCTIVITY

UNIVERGE BLUE® CONNECT creates a more productive workforce

- › Allows a user's mobile devices to interact seamlessly with the corporate phone system
- › Virtually anywhere, anytime, and on any device – creates a more flexible workforce
- › Transcribes voicemail messages to text and/or email, allowing for more efficient voicemail management
- › Integrated chat, video conferencing, screensharing, file sharing, file backup and integrations extends reach and facilitates collaboration



LOWER COSTS

No need to buy, install, manage, upgrade or replace phone system hardware

- › Reduces infrastructure and operating costs without the need to buy additional hardware
- › Consolidates voice and data within one network
- › Flat, per-user rates with no extra or hidden fees
- › 100+ enterprise-grade calling features included in the service



HIGH RELIABILITY

The UNIVERGE BLUE® CONNECT voice network is purpose-built for reliability

- › 99.999% financially-backed uptime SLA
- › VoIP tests help ensure a reliable connection and high voice quality
- › Redundant East/West data centres increase reliability and reduce latency



SIMPLIFIED SCALING & MANAGEMENT

UNIVERGE BLUE® CONNECT scales according to the needs of any business

- › Order service according to the number of users; no guessing number of lines needed
- › Ordering additional service is easy & can be done online; no technician or special expertise required
- › Manage service and features with user-friendly UNIVERGE BLUE® CONTROL PANEL
- › Scales to a large number of users per business



BUSINESS CONTINUITY

Never miss an important business call

- › UNIVERGE BLUE® CONNECT automatically rings all your endpoints (desk phone, mobile, etc.) with every call; if you don't answer, the call is routed to a pre-designated number (branch office, automated attendant, mobile number, etc.)



ENHANCED CUSTOMER EXPERIENCE

- › Option to add UNIVERGE BLUE® ENGAGE Contact Centre at any time
- › Contact Centre creates better and more informed response, improving customer experience
- › Plans for businesses of all sizes, industries, and levels of sophistication

UNIVERGE BLUE®

A variety of Telephone Models to Choose From

NEC IP Handsets



NEC DT920S 6 button greyscale LCD



NEC DT930S Self-labeling Colour



NEC DT930S Touch Panel Colour

Yealink IP Handsets



Yealink T53W Desk Phone



Yealink T54W Desk Phone



Yealink T57W Desk Phone

Poly IP Handsets



Poly VVX 250



Poly VVX 350



Poly VVX 450

Miscellaneous Devices



Yealink Cordless



Poly Conference Phone



Yealink Conference Phone

UNIVERGE BLUE® CONNECT

USER FEATURES

PHONE FEATURES

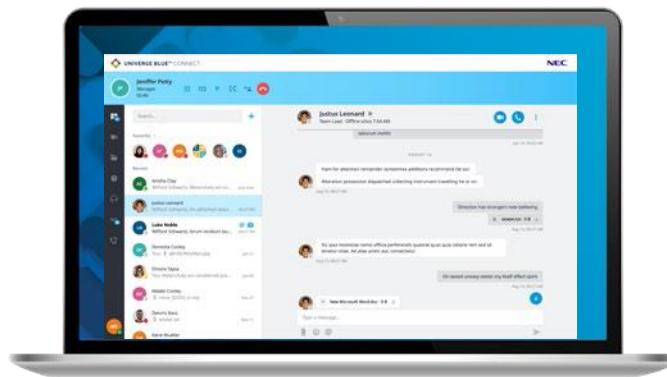
- › Call Forward
- › Call Hold
- › Call Recording
- › Call History
- › Call Transfer
- › Call Waiting
- › 3-way Calling
- › Do Not Disturb
- › Extension Dialling
- › Configurable Ring Options
- › Voicemail
- › Administrator Password
- › Named Ring Groups
- › Page all Phones
- › Call Park
- › Inbound Caller Name
- › Call Flip
- › Configurable Line Keys
- › Speakerphone
- › On-Hook Dialling
- › Remote Line Key
- › Transfer to Voicemail

SYSTEM FEATURES

- › Voicemail with Transcription
- › AutoAttendant
- › Caller ID
- › Custom Hold Music & Greetings
- › Direct Inbound Dialling (DID)
- › Call Flip
- › Conference Bridge
- › Hunt Groups
- › Hunt Group Call Reporting
- › Email notifications
- › Busy Lamp Field/Call Presence



UNIVERGE BLUE® CONNECT MOBILE AND DESKTOP APPLICATIONS



UNIVERGE BLUE® CONNECT MOBILE APPLICATION

This powerful mobile application transforms your mobile device into an essential collaboration tool, making teamwork on-the-go easier than ever. See who is available, send and receive chats and text messages, place and receive calls, share screens, start video calls and share files – all from one application. Available for Android™ and iOS.

Never miss important calls

- Extend your business phone number and extension to your mobile device, so you can place and receive calls on-the-go or even transfer calls from your desktop phone to your mobile device – seamlessly, without interruption

Easily collaborate from anywhere

- Your full desktop chat history is synchronised with your mobile device so you can stay connected and continue conversations no matter where you are

Connect with all of your contacts

- Sync contacts on your mobile device from popular third-party platforms (Office 365®, G Suite®, and more) to your CONNECT Apps

UNIVERGE BLUE® CONNECT DESKTOP APPLICATION

Our desktop app brings essential collaboration tools together, making teamwork easier than ever. See who is available, send team chats and text messages, place and receive calls, share screens, start video calls and share files – all from one application. Available as a downloadable app for PC or Mac®.

Communicate your way

- Have the flexibility to use your desktop application to place and receive calls in two ways, either as a call controller for your associated desk phone or as a softphone from your PC or Mac®

One application for collaboration

- One place to see the availability of co-workers, place a phone call, send chats and text messages and launch a video conference

Stay connected on-the-go

- With the CONNECT desktop and mobile applications, you take your contacts, files and conversations with you – wherever you are

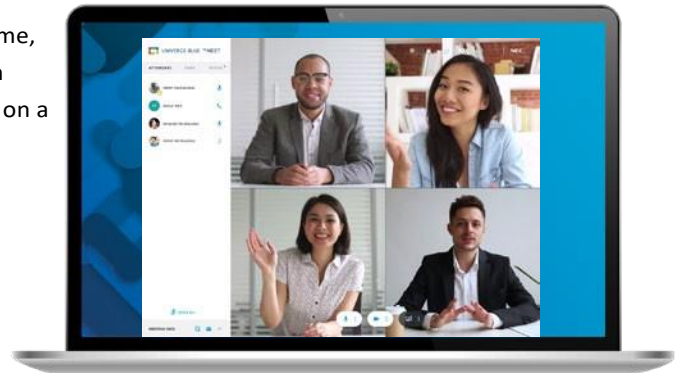


UNIVERGE BLUE[®]
MEET

VIDEO CONFERENCING & SCREEN SHARING

UNIVERGE BLUE[®] MEET is an easy-to-use, reliable video collaboration tool. HD video

- › conferencing: Face-to-face meetings eliminate unnecessary travel and empower teams with remote members to be more productive
- › Screen sharing: The computer desktop can be shared in realtime, improving collaboration and speed of decision-making
- › annotation: Meeting participants can call out important points on a shared screen during a meeting.
- › Includes a conference dial-in number, and custom URLs for meetings
- › Web participants per plan: ESSENTIALS up to 4; PRO up to 100 and PRO PLUS up to 200
- › Video panel participants: ESSENTIALS up to 4; PRO & PRO PLUS up to 30



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